

Our Financial Policy and Commitment to You

Thank you for choosing us as your child's oral health care provider! We are committed to your child's treatment being successful. The following is a statement of our Financial Policy, which we require that you read prior to any treatment. Please understand this financial policy was created to keep costs at a reasonable level. This also allows us to concentrate on what we do best... taking care of your child.

We accept cash, checks, and all major credit cards.

Interest-free financing is available with credit approval for treatment through Care Credit. Please inquire at the front desk for more information.

Do you have dental insurance?

Filing your insurance claim is a courtesy that we extend to our patients, however all charges are your responsibility from the date services are rendered. We do require deductibles and co-payments to be paid at the time of service. Your insurance policy is a contract between you and your insurance company; we are not a party to that contract nor are we responsible for procedures that are not covered for any reason. In the event that your insurance company has not paid their portion within 90 days, the balance may be billed to you.

Unpaid Balance

Any check that is returned unpaid to us will incur an additional convenience fee of \$25. Additionally we reserve the right to no longer accept checks from the party. For balances that remain unpaid after 90 days we reserve the right to send the account to an outside collection agency. In this event, you will be responsible for all collection and legal fees and we will dismiss the family as patients from the practice until the balance is paid.

Do you need to break an appointment?

We ask as a courtesy to us and all other families that you give us 2 business days notice if you need to change an appointment. We understand however that emergencies, sickness and unplanned events occur to everyone. If you miss an appointment and make no effort to contact us, we reserve the right to limit future appointments and/or to dismiss the family as patients from the practice.

Our commitment

As a team, we are always committed to providing the best possible treatment for you and your child. No restoration is ever as strong as natural teeth, as fillings in the mouth must withstand tremendous pressure, hot, cold, acidic and wet conditions. As such, there are outcomes that we do not have control over. Assuming you follow our guidelines for your restorations, we warranty our treatment and will replace if necessary for less cost within six months. This is independent of what the insurance may or may not cover.

Estimates

We do our best to give a reasonable estimate of your the out of pocket costs based on the treatment plan and what your insurance will pay. Keep in mind, these are only estimates. Insurance policies change constantly and we cannot know every detail of every policy of every insurance company.

Thank you for reading our policy!

We appreciate your time and understanding. If you have any questions, please direct them to our financial team. We look forward to serving you and your family for years to come.